



Joy Yoga and Wellness

71a Paisley Road,
Bournemouth
BH65ED
02/12/2019

Payment Terms & Conditions

DEPOSIT

A non-refundable deposit of £300.00 of the total amount is required for your booking to be confirmed. This amount is deducted from your final bill. If your booking is made within 90 days of the departure date, the full amount of the trip is due immediately following registration.

FULL PAYMENT

Upon receipt of your deposit, we will send you an invoice for the amount you have paid. If have chosen to make payment installments, full payment is due 90 days prior to the start of the retreat. You may pay with credit card or bank transfer (preferred).

LATE PAYMENTS

We must pay our venues in advance; therefore we must collect your full payment no later than 90 days in advance of the start of the retreat. Also please note that 90 days is the cut off date for transfer of registration. Any bookings made after the 90 day cut off will be required to pay the full amount at the time of booking.

CANCELLATION POLICY

A refund of monies paid beyond the non-refundable deposit is only available if you can provide another client to fill your space. Please note that there will be no refunds or discounts for arriving late, leaving early, flight cancellations, travel delays, or illness. If you cancel your participation in a retreat for any reason, the cancellation policy will apply, with no exceptions. We wish we could compensate people for unforeseen circumstances, but we have costs already incurred when reserving retreat centers and hotels. We have designed our cancellation policy to be as



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compassionate as possible in the case that your plans change. To insure yourself further, we strongly encourage you to purchase travel insurance.

IF WE CANCEL THE YOGA RETREAT

We have never had to cancel a retreat, however, if we do cancel a trip due to not enough participants, we will refund to you all deposits and payments you have paid (less credit card fees). We cannot however compensate you for airfare or travel costs incurred. In the unlikely event that we must cancel a yoga retreat due to weather, natural disasters, war, political upheaval, or any other circumstances outside of our control, we cannot guarantee any refunds. To cover these risks, again, we highly recommend you purchase travel insurance.

TRAVEL INSURANCE

We strongly suggest that each trip member purchase individual travel insurance for their trip. It can be a minimal expense for the benefits it provides. We suggest that you include the “cancel for any reason” option and a policy that includes medical coverage. The best way to protect yourself from any unforeseen circumstances is to purchase trip insurance.

Travel insurance can protect you in case:

- * you cancel your participation in the yoga retreat
- * retreat is cancelled due to weather, natural disaster, political upheaval, war, or not enough participants to run the trip
- * lost or delayed baggage
- * medical expenses should you become ill or injured